East

We do much more than "sight tests"

Your eyes are precious – they need to last a lifetime!

The Newsletter from optometrists at East Quay Vision

Spring 2024

At East Quay we believe in providing the best level of care and attention, tailored to meet the needs of each person we see. This philosophy also extends to all our eye care services.

During your visit we take the time to clearly explain the procedures carried out and your results so you understand what it all means.



50% off your childs second pair!

Offer ends 30/06/2024



East Quay Vision **Opening Hours**

Monday 8.30am-5.30pm **Tuesday** 8.30am-5.30pm Wednesday 8.30am-5.30pm **Thursday** 8.30am-5.30pm **Friday** 8.30am-5.30pm



Like and share our page to keep up to date with our latest East Quay Vision news and offers!



Scan the QR code to take you straight to our page





All TED BAKER frames discounted to £100 this month only

*Kids frames excluded as they already cost less







Help East Quay Vision GO GREEN!

Bring in your empty East Quay Vision lens cleaner and refill for JUST £1!



OCT SCANS

Modern technology means that your optometrist can now use a special machine to take not just photographs, but also 3D scans of the back layers of your eyes. This allows us to see any abnormalities very easily and provide a permanent record of the condition of your eyes. This is especially useful if you have macular degeneration, glaucoma, diabetes or have a family history of these conditions. The earlier we spot issues, the more likely it is that they can be treated.



The process itself doesn't hurt but just involves looking into a machine while the OCT scan is taken, which finishes with a bright camera flash. Once the scans are taken, you will be able to see the results and talk them through with our optometrists Gareth and Coraley. The scan is private as the NHS do not currently fund it. If Gareth or Coraley recommend it to you and you are eligible for an NHS sight test, you can pay an upgrade fee to have it included. If you are a private patient the scan is included in the premium examination fee. If you are unsure whether you would benefit from this scan, please talk with your optometrist on the day of your sight test.





CUSTOMER SURVEY

Feedback is really important to allow us to know what is working well and if there are any areas we could improve on.

We would be really grateful if you could spare 5-10 minutes of your time to complete our short survey.

Scan the QR code
to take
you straight to our
customer survey





ACUTE COMMUNITY EYE-CARE SERVICE ACES

What is ACES?

Aces is a **free** service available to all patients registered with a Somerset GP. The service provides patients experiencing recently occurring medical eye conditions with appropriate treatment closer to home. The service is provided by local optometrists with the specialist knowledge and skills to carry out this work at locally approved opticians.

The service is designed for recently occurring medical conditions such as:

- Sudden or recent reduction in vision in one or both eyes
- Red eye(s) or eye lids
- Pain and/or discomfort in the eyes, around the eye area or temples
- Recent onset or sudden increase of flashes and/or floaters in one or both eyes
- Mild trauma, for example a scratch to the outer surface of the eye(s) or lid(s)
- Suspected foreign body in the eye
- Recent onset of double vision
- Significant recent discharge from or watering of the eye

If you are unsure whether your symptoms qualify, please contact an ACES provider who can advise you. We provide this service here at East Quay Vision and a list of other ACES participating practices can be found at https://nhssomerset.nhs.uk/health/local-

nttps://nnssomerset.nns.uk/neaitn/localservices/somerset-acute-eyecare-scheme-aces/









FLEXON

T E D B A K E R

WILLIAM MORRIS LONDON